

Privacy Policy

1. Kerdo Legal is committed to maintaining your privacy

We have created this Privacy Policy because we care about you and the way your information is used. You have a right to keep your personal information private. At Kerdo Legal, we do use some information about people visiting our website so we can better inform ourselves about how to look after our clients(and meet their needs. This policy lets you know how we collect information and how it is used.

We reserve the right to make changes to the Kerdo Legal Privacy Policy from time-to-time, or as required by law.

2. Collecting information on Kerdo Legal website visitors

Kerdo Legal collects some information on which pages visitors to our website like best. The information we get is which pages are visited most and how long people stay on these pages. The information we get is always non-personal. That means, we do not know anything personal about the people that actually visit our pages. This information shows us which pages are most popular and it helps us make our website better. Sometimes we share this information with our partners who help gather or analyse the information to let us know how to better help people through our website.

IP(Internet Protocol) Addresses

If we have trouble or need support with our webpage, the people that help us with our webpage need to figure out what the problem is. To do this, they look at your IP address. Any information they gather and use for this purpose is non-personal. It cannot be traced back to you.

Cookies & Applets

Cookies and applets are sometimes used in webpages to make the site more useful to you. We can use the information too, to see how people use the site. Again, all this information is non-personal and we only use it to see how our website is performing and how we can make it better

3. Collecting information on Kerdo Legal for legal queries

If you send us an email from the website with specific questions about your immigration or legal matter, you will provide some personal information to us, such as your email address and contact details and your visa status for example.

This information is confidential and is protected under lawyer-client privilege.

6. Storage & Security of Personal Information

We know that it can be risky to provide personal information over the internet. That is why we take all reasonable steps to make sure that our systems are secure, so that your private information is protected.

If there are urgent circumstances (for example, to protect personal safety, the public or our sites), we may disclose your personal information. We may also disclose your personal circumstances if required to do so by law.

People who work with us and for us must and will also respect your privacy and keep any personal information you give us confidential.

We do our best to protect your personal information, but you also need to also make sure that your personal information is safe when you are on the internet. Make sure that you change your passwords often and always use a combination of letters, numbers and symbols in your passwords.

If somehow your personal information is accessed without authority, Kerdo Legal will not be held responsible for anything events arising from this unauthorised access of your personal information.

7. Access to Your Information

Kerdo Legal does not collect information that identifies you personally. However, if you do choose to send us a personal query via the website, this information is kept and stored in secure facilities on our premises for the purposes of responding to your questions. According to Australian law, we are required to keep these documents for 7 years, after which we will securely destroy them. You can access these documents if you want to by writing to us and agreeing to pay a reasonable fee for us to retrieve these documents.

8. Kerdo Legal Partners & Advertisers

Our website has some links to third party sites that we think may be useful to you. These third parties have their own privacy policies, which we strongly encourage you to read.

We cannot control how these parties use your information. We cannot accept responsibility for the conduct of these companies.

9. Feedback

We love our website and we really want to keep making it better for you! We would really appreciate your ideas and any feedback.

If you do decide to give us feedback, we will keep and store this feedback, so that we can keep making our services better. We may share this feedback with Kerdo Legal partners, but we will remove anything that may identify any personal information.

Some of your comments may be put onto our website. You will not be identified and there will be no information put onto the website that can identify you, but if you do not want this to happen, please let us know by emailing admin@migration-lawyers.net.au.

10. Privacy & Site Changes

We will review and update our privacy statement from time to time, and these updates will be posted on the website.

If you have any questions or concerns about our privacy policy, please email us at admin@migration-lawyers.net.au.

Our Privacy Policy complies with the requirements of the *Privacy Act 1988 (Cth)*

Further information on privacy

You can obtain further general information about your privacy rights and Commonwealth privacy law from the Office of the Australian Information Commissioner by:

- calling their Privacy Hotline on 1300 363 992
- visiting their web site at <http://www.oaic.gov.au/> (External link)
- writing to:
The Australian Information Commissioner
GPO Box 5218
Sydney NSW 1042